

Refund Request Form

We strive to make sure that every person is satisfied with their purchase. If for some reason you are not satisfied, we will gladly provide a refund within 30 days of purchase.

In order to receive a refund, the following requirements must be met:

- Product must remain unopened.
- Product must be in the same condition as it was sold.
- Return must be within 30 days of purchase date.
- Return must include the Refund Request Form signed and properly filled out.

Refunds will not include the cost of free shipping that was provided with the order. Product that is shipped beyond 30 days will not be processed for a refund.

When returning product, it is recommended that you choose a shipping company that can provide a tracking number.

Order Information:

Order #: _____ Order Date: _____

Customer Information:

Name: _____

Address: _____

City: _____ State: _____ Zip: _____

E-mail: _____

Day Phone: (_____) _____ Night Phone: (_____) _____

Refund Information:

Boxes Being Returned: _____

Reason for Requesting a Refund: _____

Signature: _____ Date: _____

Where to Send Your Package:

Please send your Packages and completed Refund Request Form to the address below. Once received and validated, your credit card will be refunded and you will receive a confirmation e-mail.

**New Lifestyle Diet
Department: Refund Requests
1170 Burnett Ave, Suite N
Concord, CA 94520**